

**Table 5**  
**Individual HMO Performance 1999 - 2003**  
**Aetna**

<b>HEDIS® MEASURES ►</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>Change 1999-2003</b>	<b>Percent Change</b>
Breast Cancer Screening	69%	69%	73%	73%	68%	-1	-1%
Cervical Cancer Screening	71%	69%	80%	86%	80%	+9	13%
Check-Ups for New Mothers	72%	72%	78%	81%	68%	-4	-6%
Childhood Immunization Status: Combo 1	62%	67%	76%	74%	71%	+9	15%
Controlling High Blood Pressure			43%	69%	NR	NR	NR
Beta Blocker Treatment	90%	93%	94%	88%	91%	+1	1%
Cholesterol Management for Heart Patients	64%	46%	58%	63%	70%	+6	9%
Follow-Up After Hospitalization for Mental Illness	48%	79%	74%	80%	79%	+31	65%
Antidepressant Medication Management		19%		20%	21%	+2*	11%
Diabetic Blood Sugar Testing		69%	79%	82%	75%	+6*	9%
Diabetic Eye Exam	50%	50%	55%	58%	53%	+3*	6%
Asthma Medications for Children (ages 5 to 17)			59%	64%	63%	+4**	7%

► HEDIS (Health Plan Employer Data and Information Set) is an HMO quality measurement system developed by the National Committee for Quality Assurance (NCQA)

\* Since 1999 data are not available, change reflects 2003-2000

\*\* Since 1999 data are not available, change reflects 2003-2001

NA (Not Applicable) Health plan was unable to report the measure due to the small number of eligible members.

NR (Not Reported) Health plan failed to collect data that met audit standards.

Table 5

## Individual HMO Performance 1999 - 2003

### AmeriHealth

HEDIS® MEASURES ►	1999	2000	2001	2002	2003	Change 1999-2003	Percent Change
Breast Cancer Screening	69%	76%	76%	69%	70%	+1	1%
Cervical Cancer Screening	67%	68%	78%	76%	76%	+9	13%
Check-Ups for New Mothers	64%	60%	74%	79%	80%	+16	25%
Childhood Immunization Status: Combo 1	71%	73%	79%	78%	79%	+8	11%
Controlling High Blood Pressure			52%	50%	54%	+2**	4%
Beta Blocker Treatment	94%	90%	98%	100%	99%	+5	5%
Cholesterol Management for Heart Patients	70%	42%	54%	59%	65%	-5	-7%
Follow-Up After Hospitalization for Mental Illness	58%	66%	69%	66%	70%	+12	21%
Antidepressant Medication Management		NA		18%	11%	-7***	-39%
Diabetic Blood Sugar Testing		68%	74%	78%	80%	+12*	18%
Diabetic Eye Exam	38%	44%	50%	56%	54%	+16	42%
Asthma Medications for Children (ages 5 to 17)			51%	64%	67%	+16**	31%

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**Table 5**

**Individual HMO Performance 1999 - 2003**

**CIGNA**

<b>HEDIS® MEASURES ►</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>Change 1999-2003</b>	<b>Percent Change</b>
Breast Cancer Screening	56%	63%	68%	74%	68%	+12	21%
Cervical Cancer Screening	61%	65%	76%	79%	83%	+22	36%
Check-Ups for New Mothers	60%	61%	76%	80%	83%	+23	38%
Childhood Immunization Status: Combo 1	60%	69%	77%	78%	75%	+15	25%
Controlling High Blood Pressure			41%	55%	59%	+18**	44%
Beta Blocker Treatment	59%	66%	93%	94%	95%	+36	61%
Cholesterol Management for Heart Patients	40%	45%	63%	68%	71%	+31	78%
Follow-Up After Hospitalization for Mental Illness	67%	72%	73%	60%	74%	+7	10%
Antidepressant Medication Management		34%		27%	28%	-6*	-18%
Diabetic Blood Sugar Testing		74%	72%	75%	82%	+8*	11%
Diabetic Eye Exam	23%	27%	40%	55%	56%	+33	143%
Asthma Medications for Children (ages 5 to 17)			63%	56%	59%	-4**	-6%

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**Table 5**  
**Individual HMO Performance 1999 - 2003**  
**Health Net**

<b>HEDIS® MEASURES ►</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>Change 1999-2003</b>	<b>Percent Change</b>
Breast Cancer Screening	67%	69%	72%	73%	72%	+5	7%
Cervical Cancer Screening	60%	65%	76%	77%	81%	+21	35%
Check-Ups for New Mothers	68%	68%	57%	70%	76%	+8	12%
Childhood Immunization Status: Combo 1	57%	64%	64%	68%	73%	+9	16%
Controlling High Blood Pressure			31%	52%	50%	+19**	61%
Beta Blocker Treatment	73%	68%	76%	92%	95%	+22	30%
Cholesterol Management for Heart Patients	18%	24%	41%	42%	66%	+48	267%
Follow-Up After Hospitalization for Mental Illness	6%	44%	60%	69%	72%	+66	1100%
Antidepressant Medication Management		18%		30%	26%	+8*	44%
Diabetic Blood Sugar Testing		69%	69%	73%	80%	+11*	16%
Diabetic Eye Exam	33%	54%	35%	47%	50%	+17	52%
Asthma Medications for Children (ages 5 to 17)			45%	54%	64%	+19**	42%

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**Table 5**  
**Individual HMO Performance 1999 - 2003**  
**Horizon**

<b>HEDIS® MEASURES ►</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>Change 1999-2003</b>	<b>Percent Change</b>
Breast Cancer Screening	61%	63%	65%	76%	78%	+17	28%
Cervical Cancer Screening	60%	66%	74%	71%	78%	+18	30%
Check-Ups for New Mothers	78%	81%	73%	70%	84%	+6	8%
Childhood Immunization Status: Combo 1	66%	71%	71%	62%	74%	+8	12%
Controlling High Blood Pressure			54%	62%	76%	+22**	41%
Beta Blocker Treatment	95%	83%	85%	62%	99%	+4	4%
Cholesterol Management for Heart Patients	66%	54%	61%	69%	77%	+11	17%
Follow-Up After Hospitalization for Mental Illness	69%	75%	69%	70%	87%	+18	26%
Antidepressant Medication Management		26%		13%	24%	-2*	-8%
Diabetic Blood Sugar Testing		64%	69%	74%	83%	+19*	30%
Diabetic Eye Exam	42%	44%	51%	64%	66%	+24	57%
Asthma Medications for Children (ages 5 to 17)			55%	NR	NR	NR	NR

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NR (Not Reported) Health plan failed to collect data that met audit standards.

**Table 5**

**Individual HMO Performance 1999 - 2003**

**Oxford**

<b>HEDIS® MEASURES ►</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>Change 1999-2003</b>	<b>Percent Change</b>
Breast Cancer Screening	72%	75%	74%	71%	71%	-1	-1%
Cervical Cancer Screening	67%	79%	80%	80%	80%	+13	19%
Check-Ups for New Mothers	72%	69%	74%	72%	71%	-1	-1%
Childhood Immunization Status: Combo 1	68%	65%	70%	69%	71%	+3	4%
Controlling High Blood Pressure			56%	63%	67%	+11**	20%
Beta Blocker Treatment	84%	93%	98%	93%	95%	+11	13%
Cholesterol Management for Heart Patients	66%	55%	65%	69%	69%	+3	5%
Follow-Up After Hospitalization for Mental Illness	32%	69%	65%	73%	72%	+40	125%
Antidepressant Medication Management		38%		20%	24%	-14*	-37%
Diabetic Blood Sugar Testing		69%	75%	77%	80%	+11*	16%
Diabetic Eye Exam	41%	43%	48%	49%	49%	+8	20%
Asthma Medications for Children (ages 5 to 17)			70%	66%	62%	-8**	-11%

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**Table 5**  
**Individual HMO Performance 1999 - 2003**  
**United**

<b>HEDIS® MEASURES ►</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>Change 1999-2003</b>	<b>Percent Change</b>
Breast Cancer Screening	62%	65%	65%	70%	72%	+10	16%
Cervical Cancer Screening	59%	64%	73%	76%	78%	+19	32%
Check-Ups for New Mothers	67%	67%	68%	65%	61%	-6	-9%
Childhood Immunization Status: Combo 1	66%	NR	65%	60%	60%	-6	-9%
Controlling High Blood Pressure			35%	49%	34%	-1**	-3%
Beta Blocker Treatment	74%	NR	89%	98%	98%	+24	32%
Cholesterol Management for Heart Patients	41%	22%	53%	61%	43%	+2	5%
Follow-Up After Hospitalization for Mental Illness	NR	60%	NA	70%	60%	0*	0%
Antidepressant Medication Management		43%		25%	26%	-17*	-40%
Diabetic Blood Sugar Testing		NR	71%	76%	74%	+3**	4%
Diabetic Eye Exam	37%	34%	39%	42%	37%	0	0%
Asthma Medications for Children (ages 5 to 17)			56%	56%	62%	+6**	11%

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**Table 5**  
**Individual HMO Performance 2001 - 2003**  
**WellChoice**

<b>HEDIS® MEASURES ►</b>	<b>1999</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>Change 2001-2003</b>	<b>Percent Change</b>
Breast Cancer Screening			NA	61%	58%	-3*	-5%
Cervical Cancer Screening			NA	NA	71%		
Check-Ups for New Mothers			69%	73%	69%	0	0%
Childhood Immunization Status: Combo 1			NA	72%	68%	-4*	-6%
Controlling High Blood Pressure			39%	48%	43%	+4	10%
Beta Blocker Treatment			NA	NA	NA	NA	NA
Cholesterol Management for Heart Patients			NA	NA	NA	NA	NA
Follow-Up After Hospitalization for Mental Illness			NA	NA	NA	NA	NA
Antidepressant Medication Management				NA	NA	NA	NA
Diabetic Blood Sugar Testing			67%	70%	76%	+9	13%
Diabetic Eye Exam			26%	32%	38%	+12	46%
Asthma Medications for Children (ages 5 to 17)			NA	NA	NA	NA	NA

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\* Since 2001 data are not available, change reflects 2003-2002

NA (Not Applicable) Health plan was unable to report the measure due to the small number of eligible members.